

## **WNS Expands Global Presence Into Latin America**

*Company Launches Delivery Center in Costa Rica*

Gurgaon, Haryana, November 17, 2009 /[India PRwire](#)/ -- WNS (Holdings) Limited (NYSE: [WNS](#)), a leading provider of global business process outsourcing (BPO) services, today announced the launch of its delivery center in San Jose, Costa Rica.

While the establishment of the Costa Rica center marks WNS's entry into Latin America, it will also serve as a nearshore center for global clients with North American operations. The center is able to provide multi-lingual services in English and Spanish and will provide the complete suite of WNS services including finance and accounting (F&A), customer service and research and analytics.

"Our expansion into Costa Rica is a key step in expanding our global footprint and providing comprehensive, integrated solutions to our clients," said Anup Gupta, Group Chief Operating Officer, WNS Global Services. "Our global delivery model enables us to improve our clients' business by combining the right combination of geographic location with process transformation."

Steve Reynolds, Managing Director - North America, WNS added, "As a location, Costa Rica provides a strong combination of language skills and talent, while still providing a competitive advantage for clients operating in the Americas. Language capability is a key delivery component for those who are increasingly looking to benefit from global delivery models."

### **Notes to Editor**

#### **About WNS**

WNS is a leading global business process outsourcing company. Deep industry and business process knowledge, a partnership approach, comprehensive service offering and a proven track record enable WNS to deliver business value to some of the leading companies in the world. WNS is passionate about building a market-leading company valued by our clients, employees, business partners, investors and communities. For more information, visit [www.wns.com](http://www.wns.com)

WNS Safe Harbor Statement under the provisions of the United States Private Securities Litigation Reform Act of 1995

This news release contains forward-looking statements, as defined in the safe harbor provisions of the US Private Securities Litigation Reform Act of 1995. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those that may be projected by these forward-looking statements. These risks and uncertainties include but are not limited to technological innovation; telecommunications or technology disruptions; future regulatory actions and conditions in our operating areas; our dependence on a limited number of clients in a limited number of industries; our ability to attract and retain clients; our ability to expand our business or effectively manage growth; our ability to hire and retain enough sufficiently trained employees to support our operations; negative public reaction in the US or the UK to offshore outsourcing; regulatory, legislative and judicial developments; increasing competition in the business process outsourcing industry; political or economic instability in India, Sri Lanka and Jersey; worldwide economic and business conditions, including a slowdown in the US and Indian economies and in the sectors in which our clients are based and a slowdown in the BPO and IT sectors world-wide; our ability to successfully grow our revenues, expand our service offerings and market share and achieve accretive benefits from our acquisition of Aviva Global Services Singapore Private Limited and our master services agreement with Aviva Global Services (Management Services) Private Limited; our ability to successfully consummate strategic acquisitions, as well as other risks detailed in our reports filed with the US Securities and Exchange Commission. These filings are available at [www.sec.gov](http://www.sec.gov). We may, from time to time, make additional written and oral forward-looking statements, including statements contained in our filings with the Securities and Exchange Commission and our reports to shareholders. You are cautioned not to place undue reliance on these forward-looking statements, which reflect management's current analysis of future events. We undertake no obligation to publicly update or revise any forward-looking statements,

whether as a result of new information, future events or otherwise.

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