

Asian Companies Rising as World's Best Outsourcing Providers

The International Association of Outsourcing Professionals' Global Outsourcing 100 lists the biggest and best companies in the region

May 7, 2008 /[India PRwire](#)/ -- India, China and other Asian-Pacific Rim countries are the areas to watch as emerging outsourcing destinations, according to results of the *Global Outsourcing 100*, an expert ranking of the world's best service providers compiled by the International Association of Outsourcing Professionals (IAOP).

The annual ranking shows more than 60 percent of companies recognized in the Rising Star category of companies with fast annual growth of more than 33 percent are from outside the U.S., with most from the Asian-Pacific region.

"The remarkable rise in the number of companies from Asia, especially from China, who were considered for the *Global Outsourcing 100* shows that the power balance in the outsourcing industry is shifting," said Jagdish Dalal, IAOP's managing director, thought leadership, who led the judges' panel.

In addition to the Rising Stars recognized on the list, the *Global Outsourcing 100* also shows an increase in Asian companies recognized as Leaders with annual sales of \$60 million or more.

Of the top 10 best outsourcing providers in the world, half were from India. These companies are: Infosys (ranked #3), Tata Consultancy Services (#6), Wipro Technologies (#7), Genpact (#9) and Tech Mahindra (#10).

IAOP established the *Global Outsourcing 100* as a resource to help companies compare providers using an objective methodology and make better informed decisions when selecting suppliers. It includes both Leaders and Rising Stars, as well as 25 sublists based on geography, services and industry.

Similar to the qualifying process that companies use to select vendors, companies are ranked on quality following a rigorously judged application process that examines 18 criteria. The final rankings are based on a weighted average of the judges' scores on demonstrated competencies, size and growth, management capabilities and customer references.

Global Outsourcing 100 Highlights for Asian-Pacific Region

The companies in India, China and the Asian-Pacific Rim that have the largest employee presence also are featured in newly released sublists of the *Global Outsourcing 100*.

The largest outsourcing employers in the Asian-Pacific Rim include (in alphabetical order): Concentrix Corporation, Emerio GlobeSoft Pte, Frontline Outsourcing (Asia), ICT Group, Innodata Isogen, NCS, SPi, Sykes Enterprises, Symphony House Berhad and TELUS International.

China's largest outsourcing companies by number of employees are: Achievo, Beyondsoft (Beijing), Bleum, CompuPacific International, Dalian Hi-Think Computer Technology, hiSoft Technology International, Inspur, Longtop International, Neusoft Group and VancelInfo Technologies.

The list also highlighted Asian providers among the biggest public companies in the Rising Star category. These included: Chinasoft International Ltd, Frontline Outsourcing (Asia), Hundsun Global and Shinetech Software.

For the full *Global Outsourcing 100* list and sublists, see www.outsourcingprofessional.org.

Notes to Editor

About IAOP in Asia

Through its Asian-Pacific Advisory Board, active and growing chapters, and increasing membership base, IAOP provides a wide range of services and programs to meet outsourcing professionals' needs in the fast-growing

Asian-Pacific region.

Among its comprehensive offerings for outsourcing customers, providers, advisors and students in the Asian-Pacific region are the world-renowned Outsourcing World Summit® Conference Series and Outsourcing Leadership events; Certified Outsourcing Professional (COP) training programs; and the *Global Outsourcing 100*, which ranks Asian outsourcing service providers among the world's best and fastest growing.

About IAOP

The International Association of Outsourcing Professionals (IAOP) is the global, standard-setting organization and advocate for the outsourcing profession. With 40,000 customer, advisor and provider members worldwide, IAOP helps companies increase their outsourcing success rate, improve their outsourcing ROI, and expand the opportunities for outsourcing across their businesses. To learn more, visit www.outsourcingprofessional.org.

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